# Understanding the Manufacturing Value Chain – with case examples from China

Institute for Manufacturing

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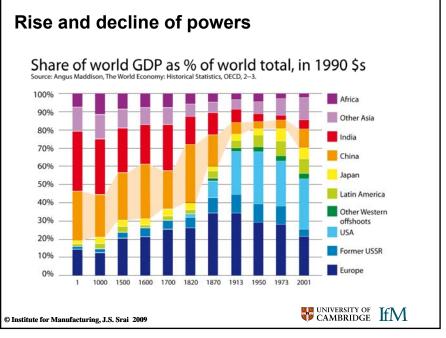
Dr Jagjit Singh Srai

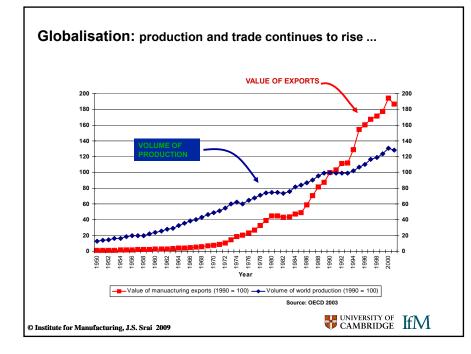
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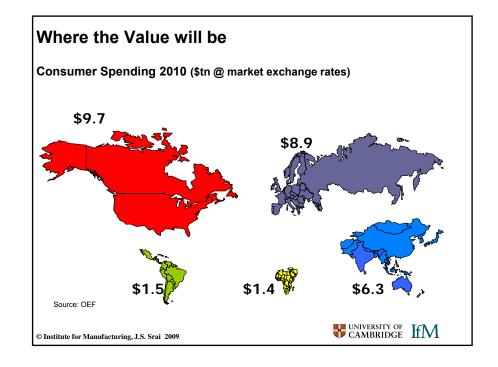
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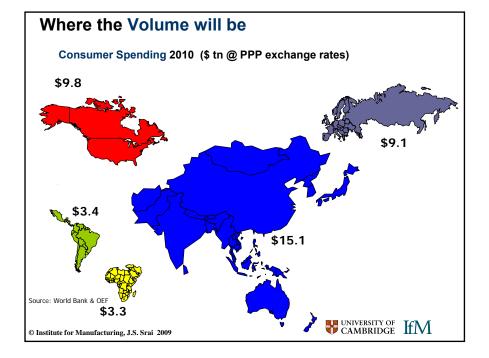
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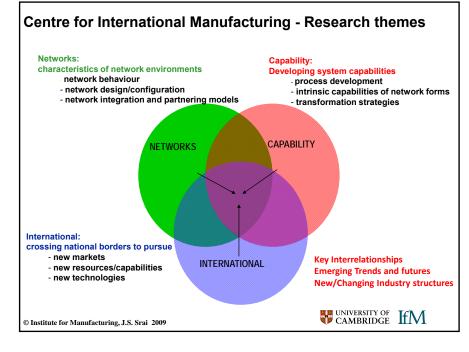


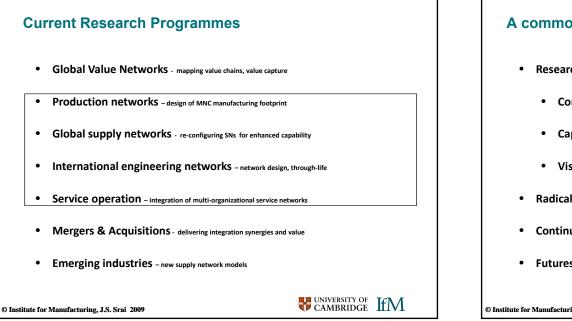












## A common research approach to 'Network Design'

- Research studies have focused on
  - Configuration theory structure/footprint, key elements, archetypes
  - Capability development assessment, intrinsic capabilities, through-life
  - Visualisation techniques mapping supply chains, VC analysis
- Radical change transformation strategies, network re-design,
- Continuous improvement network integration, process maturity
- Futures new supply network models, changing industry structures, trends

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## Selected Case Examples - a historical perspective

- Production/Manufacturing Networks, 1995+
- Supply Networks, 2004+
- M&A, 2004+
- Engineering, 2004+
- Service Networks, 2005+
- Emerging Industry Networks, 2008+
- Value Chains, 2009+

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# A common framework for Configuration elements

Strategic management literature (Chandler '62; Rumelt '74; Miles & Snow '78; Mintzberg, '79; Kotter, 95; Miller, '96) Operations Management literature .....

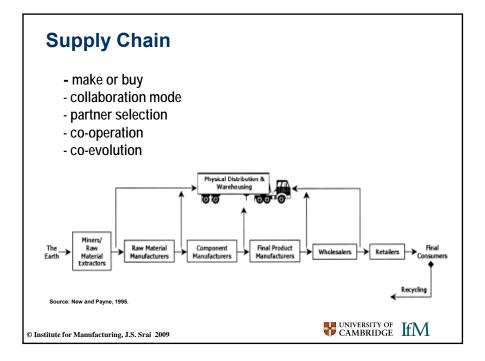
	Configuration Elements	Global Engineering Networks (Zhang , et al. 2007)	International Mfg Production Networks (Shi & Gregory 1998)	International Supply Networks (Srai 2007, Srai & Gregory 2008)	Service Supply Networks (Srai et al 2009)	
CIM Network configurations elements:	Structure	geographic dispersion, resources and roles of eng centres, and rationales for network design	Plant role, characteristics; geographic dispersion	Supply Network tier structure and shape SN Mapping Integrating mechanisms	Multi-organisational network structure Service Archetypes	
<ul> <li>structure,</li> <li>operations flow,</li> <li>governance and coordination,</li> <li>support infrastructure,</li> </ul>	Operations Flow and Processes	Coordination, including operational processes and coordination mechanisms	Horizontal/vertical coordination; operational mechanisms; dynamic response mechanisms; product lifecycle and knowledge transfer	The flow of materials and information between and within key unit operations Replenishment mode	Service supply contracting mode Through-life	
• relationships,	Governance and Coordination	Governance, including authority structure and performance measures	Dynamic capability building and network evolution	The role of and governance mechanisms between key network partners	Service Network governance modes	
<ul> <li>product architecture</li> </ul>	Support Infrastructure	Support, including engineering tools and IT systems	-	-	Support Systems	
	Relationships			The role and inter- relationships, between key network partners	Partnering modes Firm and Network Value-sets	
	Product			Product Modularity SKU profile	Service Offering Outcomes/Effects	
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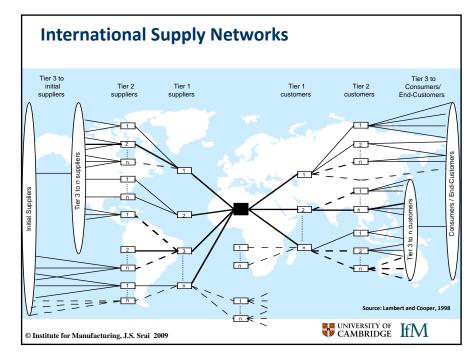
#### **Emerging capabilities** The Manufacturing Value Chain Network Configuration analysis Perspective ....understanding footprint dimensions, and link to capability .....multiple levels of analysis (common analysis framework) .....Network design studies (based on c.50+ exemplars!) • From supply chains..... Operations Strategy (and Policy) · Strategic goals/drivers, to supply networks... · Reconfiguring networks, network optimisation/integration · Location decision, Mobility, Capability assessment Initial successes to value chains • Tailored network mapping approaches, Value chain analysis methodologies • New Multi-Organisational Network forms (GMVN, MON, EIP) • IJVs, M&As, Internationalisation (west-east, and Emerging Country MNCs) Network integration, Partnering mode selection • Network Transformation .....from I to II, Mfg to Service, Mature to Emerging • Region/Industry/Sector/Firm level ......Eng/Prodn/Service/SC/VC analysis

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## Approach to value chain analysis

Context: Internationally dispersed manufacturing and supply networks

Main Processes between network players: Identifying the main Actors Capturing the key Processes

#### Network Understanding:

Linkages between innovation chain and suppliers, production, distribution, and service Degree of 'coupling' between value chain stages

#### Implications for:

Enterprises: strategy, network design, network operations management, National policy - firm level, emerging business models and industries.

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# Understanding the Manufacturing Value Chain

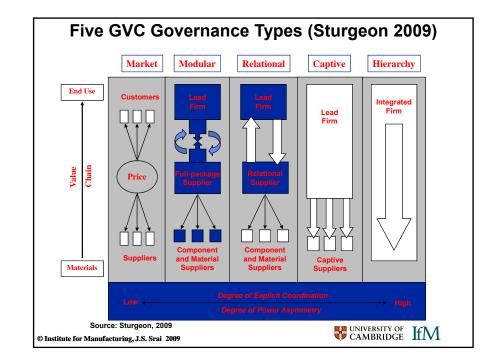
- Value
  - The meaning of value, value (co-)creation and value capture
- · The importance of perspective when mapping value chains
  - · Customers, Firms (OEM), Suppliers, Product/Sector Cluster
  - Policy makers: Regional, National, International
- Evolution of Value chains and Trends;
  - Fragmentation, off-shoring, outsourcing.....requiring a network perspective
  - Changing Industry Structures
    - Industry Life Cycles, Network Disintegration, Network Integration
    - new Routes to Market
    - Routes to Value capture
  - Global and Regional trade
  - Disruptive Value chains / Emerging industries?

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## Approaches to value chain analysis

- Unit of Analysis:
  - 'Product' focus: G-Profit est; 'Teardown' /BOM reports e.g. iPod (Linden et al 2007)
  - 'Customer' focus (Holweg et al 2009)
- Unit of Analysis: Firm, supply network, and industry analysis
  - · Porters' value chain a firm based model
  - Value Stream Mapping (Hines and Rich 1997)
  - Current State and Future State maps (Rother and Shook 1999)
  - Supply Network configuration (Srai and Gregory 2008)
  - Value creating systems that co-produce value (Norman and Ramirez 1993)
  - · Changing industry structures (Jacobides et al 2007),
  - GVC Governance models (Sturgeon 2008)
- Industry challenges:
  - Location impact; Just-in-Time; Just-in-Sequence;
  - · Firm/Country; conflict of allegiance
  - Network Design.....the global footprint.... R&D, Supply, Prod'n, Distribution, Service UNIVERSITY OF IFM

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## Apple iPod GVC Tear Down Analysis

#### 30 GB Apple iPod Tear Down:

	Component	Supplier	Company HQ Location	Manu- facturing Location	Estimated Factory Price	Cost as % of all iPod Parts	Gross Profit Rate	Est'd Value Capture
	Hard Drive	Toshiba	Japan	China	\$73.39	51%	26.5%	\$19.45
	Display Module	Toshiba- Matsushita	Japan	Japan	\$20.39	14%	28.7%	\$5.85
	Video/Multimedia Processor	Broadcom	US	Taiwan or Singapore	\$8.36	6%	52.5%	\$4.39
	Portal Player CPU	PortalPlayer	US	US or Taiwan	\$4.94	3%	44.8%	\$2.21
	Insertion, test, and assembly	Inventec	Taiwan	China	\$3.70	3%	3.0%	\$0.11
	Battery Pack	Unknown			\$2.89	2%		\$0.00
	Display Driver	Renesas	Japan	Japan	\$2.88	2%	24.0%	\$0.69
	Mobile SDRAM Memory - 32 MB	Samsung	Korea	Korea	\$2.37	2%	28.2%	\$0.67
	Back Enclosure	Unknown			\$2.30	2%	26.5%	
	Mainboard PCB	Unknown			\$1.90	1%	28.7%	
	Subtotal for 10 most expensive inputs				\$123.12	85%		\$33.37
	All other inputs				\$21.28	15%		
	Total all iPod inputs			(	\$144.40	100%		
Source:	Linden et al, 2007			×	$\smile$			
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#### Summary: Value Chain perspectives in complex supply networks

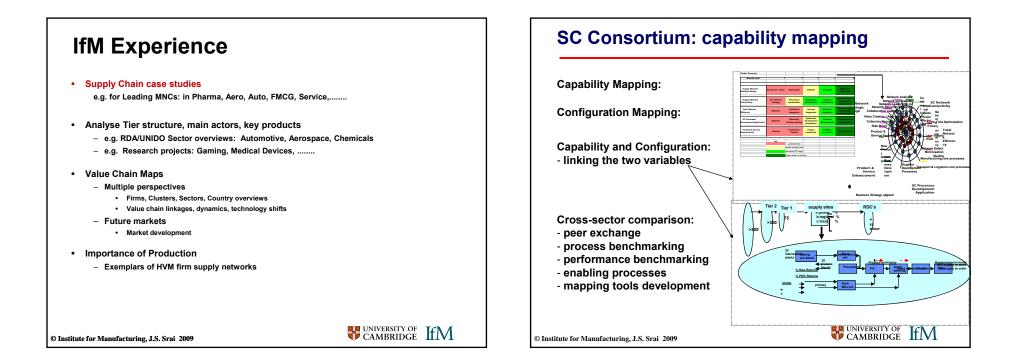
- Value capture/appropriation
  - Defining value, high-value ....from the perspective of multiple stakeholders
  - Does the supply network support value (co-) creation

#### • Value Chain mapping

- Data capture needs to be selective; Capturing revenue streams, material and information flows that support targeted analysis
- The importance of perspective; who are the key stakeholders/actors? Is location an important consideration?
- Is their a better way to configure the value chain?

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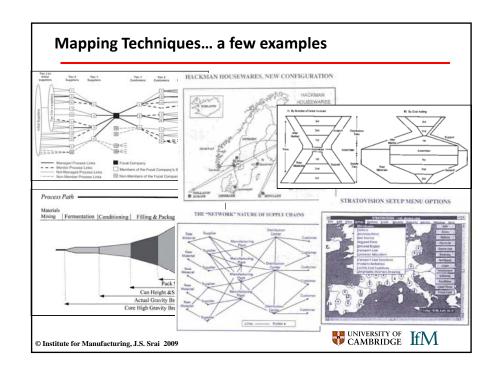


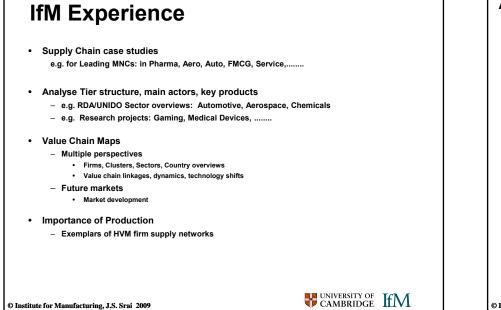
## Mapping approaches

#### • Supply chain and value chain mapping

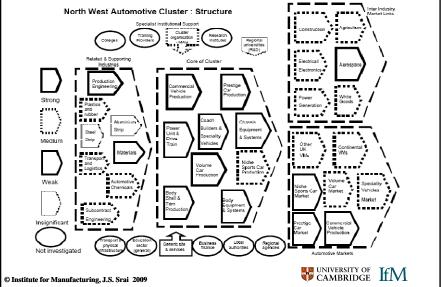
- there are many different techniques to achieving this!
- the data-set is potentially huge
- the outputs are extremely varied in form and utility
- Need to understand why you are doing it, and the nature of the output required
- Once the objectives are clear, a key task is to develop a methodology to capture a specific target data-set, for subsequent analysis and visual representation
- Requires a process which
  - identifies what the key objectives and issues are
  - pilot test the method before completing a full study
  - recommendations on future supply network development.

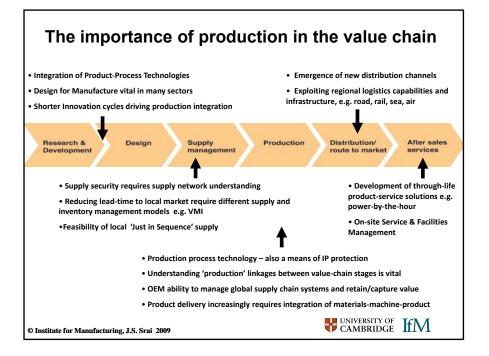
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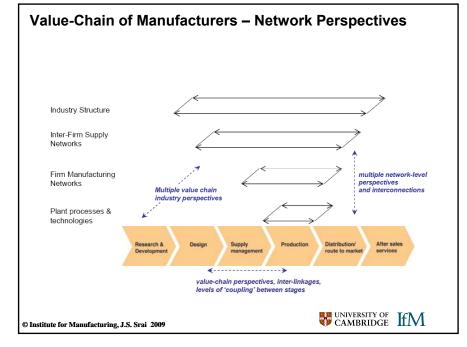


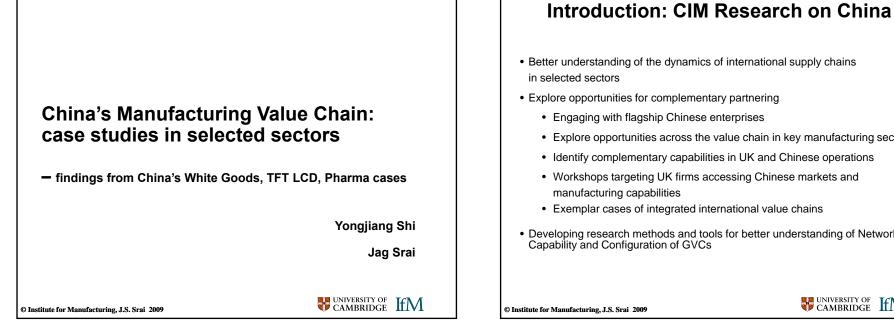




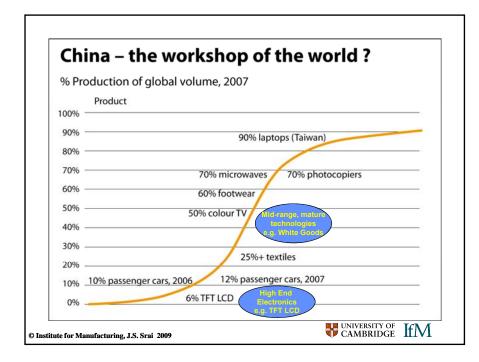




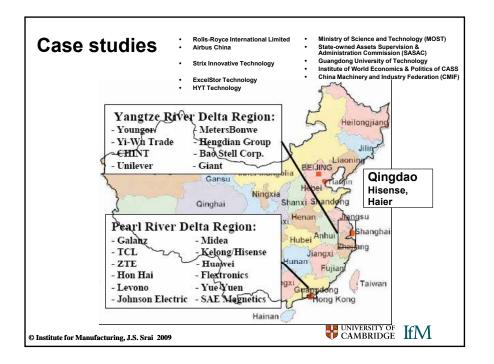


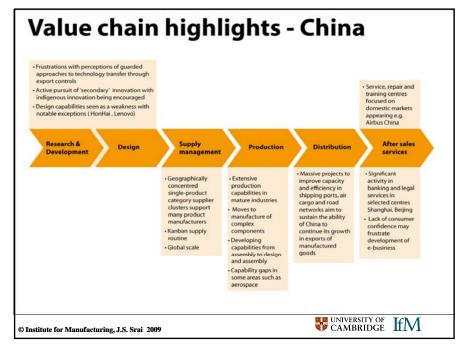


- Better understanding of the dynamics of international supply chains
- Explore opportunities for complementary partnering
  - · Engaging with flagship Chinese enterprises
  - Explore opportunities across the value chain in key manufacturing sectors
  - · Identify complementary capabilities in UK and Chinese operations
  - Workshops targeting UK firms accessing Chinese markets and
  - · Exemplar cases of integrated international value chains
- Developing research methods and tools for better understanding of Network Capability and Configuration of GVCs



Company	Group Turnover	Product Category in SN case-	Market Share Position		
Name	US \$ bn (2004)	study	Domestic	Global	
Galanz	US \$ 1.7 bn	Microwave Ovens Mfr	No.1	No.1	
Midea	US \$ 4.5 bn	Microwave Ovens Mfr	No.2	No.3	
TCL	US \$ 5.0 bn	Colour TV Manufacture	Top 3	No.1	
Kelong/Hisense	US \$ 3.4 bn	Refrigerator Mfr	No.1	No.1	
ZTE	US \$ 4.1 bn	Telecoms Equipment	No.2	-	
Huawei	US \$ 5.6 bn	Telecoms Equipment	No.1	-	
Hon Hai	US \$16.1 bn	Electronics Mfg Service-EMS	Top 2	Top 2	
Flextronics	US \$15.9 bn	EMS	Top 2	Top 2	
Lenovo	US \$ 2.9 bn	Computers and key components	No.1	Top 3	
Yue Yuen	US \$ 2.7 bn	Sports Footwear CMS	No.1	No.1	
Johnson-Elect.	US \$ 0.6 bn	Electric Motor Mfr	export	-	
SAE Magnetics	US \$ 1.0 bn	Computer Hard Disk Drives	No. 1	No.1	
Youngor	US \$ 1.7 bn	Garment Mfr - VI model	No.1	-	
MetersBonwe	US \$ 0.3 bn	Garment Retailer - virtual model	No.1 Brand	-	
Yi Wu Trade	US \$ 3.1 bn	Consumer Commodities	No.1	No.1	
Hengdian Grp	US \$ 1.5 bn	Magnet Manufacturer	No.1 (S.F)	No.1 (H.F	
CHINT	US \$ 1.5 bn	Low Voltage Elect. Components	No.1	Top 5	
Bao Steel Corp	US \$ 20.2 bn	Steel products	No.1	No.5	
Unilever	US \$ 50.0 bn	Consumer Detergents - China	Top 3	Top 2	
Giant	US \$ 0.7 bn	Bicycle Original Eq. Manufacture	No. 1	No. 1	





### **Summary Findings**

- A strong infrastructure and supplier base (including OEM contract mfr) with globally leading firms in mass market products but also shipbuilding, steel and telecoms
- Chinese firms, utilising modest entry positions in the value chain (e.g. regional distributor) are rapidly entering adjacent more value added positions; 'upgrading'
- Many state-controlled enterprises have grown dramatically; 14 in Fortune 500 list.
- National strategies for manufacturing focus on Enabling and High Tech initiatives emphasising green, digitised, modular and reliable/sustainable manufacturing
- Policy makers questioning the benefits of low-value manufacturing; Switching to IT, pharma, and aerospace
- Current industry absorptive capacity remains low but emerging flagship companies and industries may provide models for moving from 'imitator' to 'innovator'
- Regional clusters are often highly concentrated single product category SN clusters
- Intellectual property protection remains a concern for foreign MNCs and Chinese flagship Co's
- M&A activity to plug holes in the value chain; financial capacity to do so

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#### UK perspectives on China's Manufacturing VC

- Technology complementarities in particular providing R&D capability, and product technology support (e.g. Primary Innovation) and China's providing capabilities in 'secondary Innovation'.
  - extending clinical trials in Pharma to China, selective drug development /testing, technologies in panel display, component technology support, Contract Production (e.g. Electronics) and Service (e.g. Aero)
- Brand development
- Intellectual Property protection mechanisms e.g.
  - · effective use of IP laws (increasing legal protection for Patents/Utility models) ,
  - · enforcement best practices using public authorities (dedicated teams) and institutional cluster orgs (OTIS)
  - fragmentation of parts procurement (e.g. Li & Fung)
  - · component and process accreditation/branding and selling of related services (e.g. Strix)
  - product allocation/licensing (e.g. centralised procurement agents)
  - business models that discourage imitation (ARM)
- · Scope to support Chinese internationalisation multi-domestic ops mgmt, M&As, cross-border partnering
- Rapid Prototype development in China, access to suppliers and production capabilities, and Low-cost component or product sourcing for UK firms as part of make-buy strategy development
- · Increased partnering and collaboration between UK and Chinese universities
- The relatively immature services sector is set to grow across manufacturing, logistics, retail and support

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## Sector Studies: White Goods – VC Models

<ul> <li>Galanz</li> </ul>	'Tier 1' Mfg and Production - recently significant retail activities					
<ul> <li>Haier</li> </ul>	Manufacturing based, Extensive Service network arm in China					
<ul> <li>Hisense</li> </ul>	Manufacturing based; Major effort in secondary innovation					
Green	Manufacturer with extensive Electrical Retail Network					
• Midea	International Consignment Orders, Own Brand Development, Domestic- Make to Stock model.					
• OEMs	Technology led heritage; now relying on outsourced contract manufacturing (and design)					
STRIX	UK Component Manufacturer; China/UK operations supply to					
	OEM & Chinese Contract Manufacturers					
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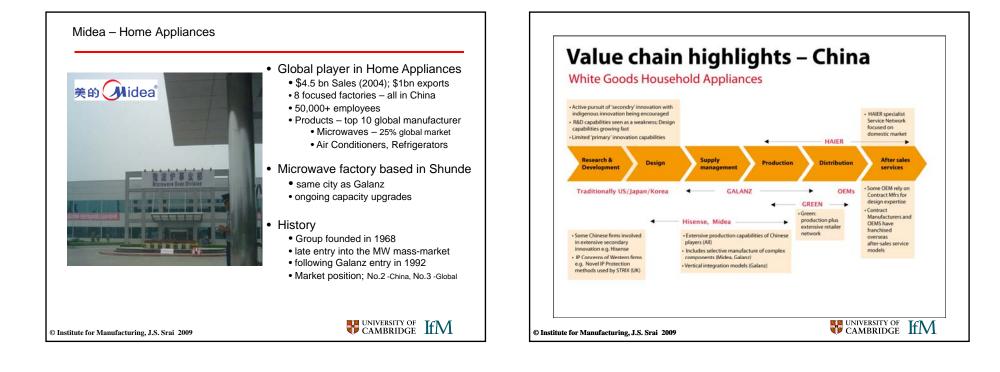
# **Domestic appliances - Galanz**

- Largest microwave oven production base in the world
- Annual production capacity of 15 million units 11,000 employees.
- Turnover \$700m
- 70% of China market,
- 40% of global market.

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## White Goods: Value Chain highlights

- · Migration path:
  - · From local regional distributors or small-scale third-party contract manufacturers to global
  - · Demonstrating dynamic capabilities to rapidly move into adjacent value-chain activities,
  - · multiple value-chain footprints have emerged incorporating alternative approaches

#### Profitability is a major issue

- need to gain independent access to both innovation and markets.
- Whereas indigenous innovation is a key national policy, few firms are making serious investments in this area; a "r &D" strategy
- opportunity for UK firms is providing primary research at component and product levels

#### · Internationalisation strategies aim to

- Break the dependence on OEMs and Retailers from advanced economies
- Or move beyond contractual cost-based negotiations.
- · Market access and after-sales services present partnering opportunities or potential M&A
- Production
  - A sole focus on contract production leaves Chinese companies in a highly vulnerable position
  - Lack of automation in production, and the high labour turnover at shop-floor levels, may
    represent some opportunity for introducing improved production technologies.

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## White Goods - Emerging Models

- The development of alternative positions in the value chain by Chinese Contract-Ms
- · Internationalisation strategies involving partnerships with o/s specialist retailers
- A requirement for some manufacturers to improve quality through production technologies in order to compete with high-end products in advanced economies
- Labour-law changes impacting PRD region may require a re-think on the use of temporary labour and the greater adoption of automation in production, or relocation
- Material price-inflation forcing a re-examination of the pricing strategies of many manufacturers
- indigenous innovation currently practiced by a few players and focused on secondary innovation will determine those players who will be able to compete internationally.
- The fierce price-competition in the sector points toward some future rationalisation
- · Importance of after sales services in some product categories.

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#### White Goods: Potential UK-China Complementarities

- 'Internationalisation' process development through a more partnered approach with technology providers (product and process), retailers and service centres
- Brand development/acquisition opportunities
- Primary innovation support in terms of next generation products
- · Introducing more advanced production technologies to improve quality yet further
- High-end component supply
- Supporting firms in strategy development and their value-chain analysis.
- The value-chain models are appearing to diverge from their traditional contract
  production heritage, each representing different strengths
  - Potential for support are thus becoming more company specific (see chart)
  - 'Gaps' in the value chain of these Chinese firms, whether as a result of strategic decisions or capability gaps, represent potential opportunities for partnering

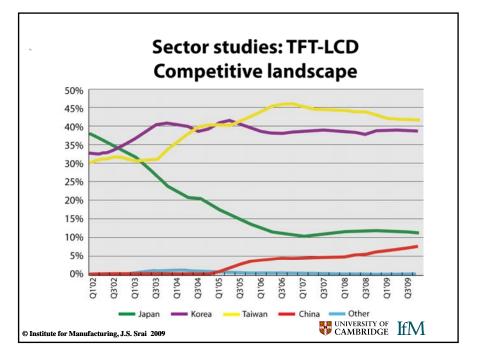
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# **TFT LCD – Sector Overview**

- Thin-film transistor liquid-crystal displays (TFT-LCDs) are a variant of liquid crystal displays (LCD) using thin film transistor (TFT) technology to improve image quality.
- TFT-LCD is the largest sector in electronics industry with sales c. \$78 bn in 2007.
- Since 2004 the revenue of TFT-LCD sales have overtaken traditional CRT (Cathode-Ray Tube) sales and has become the largest electronics sector globally.
- TFT LCD technology replacing CRT displays in television manufacture; now the dominant platform.
- Chinese manufacturing companies are still in the early (incubation) phase of industry activity.
- Taiwanese and Korean companies have had production plants for some time in China.

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## Sector Studies: TFT LCD – VC Models

- TV OEMs:
  - Multinationals: Samsung, Philips, LG, Sharp, Panasonic, SONY, NEC
  - Chinese Indigenous TV OEMs: TCL, HiSense, Changhong, Haier ...
- TFT LCD Manufacturers:
  - Japan: Sharp, IPS, and SONY
  - South Korea: Samsung, LG/Philips
  - Taiwan: AUO, CMO, CPT, Hannstar, Innolux
  - China: BOE, SVA-NEC, IVO
- Key Component Suppliers:

Conning; Toppan; Nitto Denko; Stanley, Nippon ED; Samsung, NEC

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#### **TFT LCD: Case Study Companies**

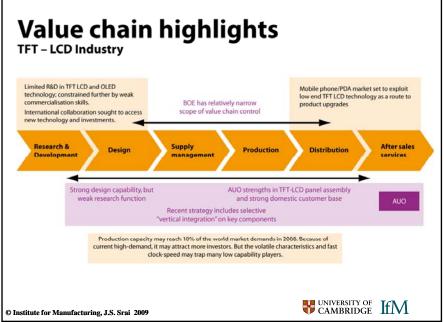
• AUO :

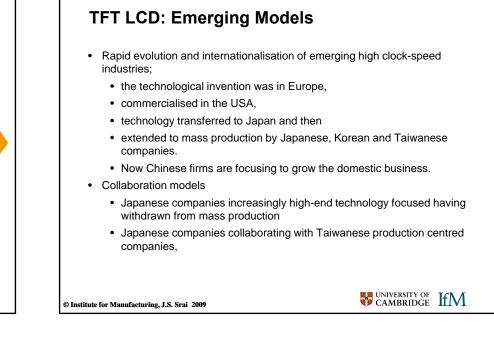
Taiwan's TFT LCD Manufacturing company. AUO, with sales US\$14.8 billion in 2007, is the largest TFT LCD company in the world. It has 16 factories in Taiwan and 3 factories in China.

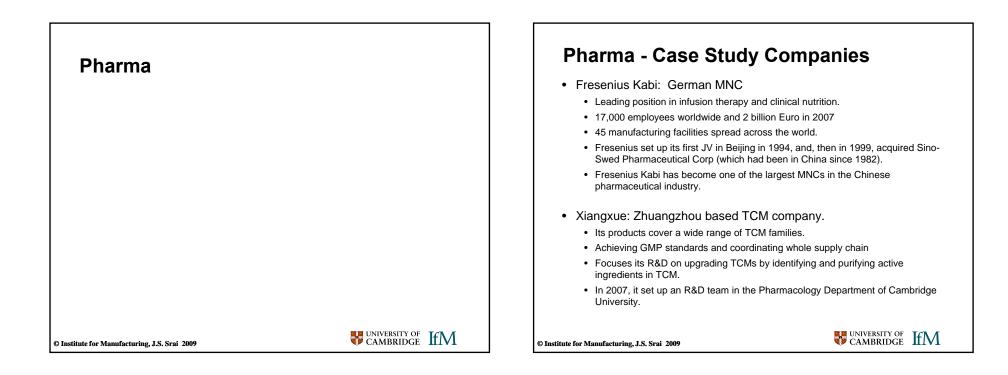
#### • BOE (Beijing Orient Electronics):

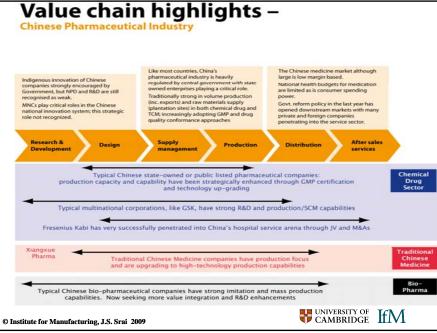
Chinese state-owned TFT LCD manufacturing company. Acquired Korean Hydis in Jan 2003. After several years managing the integration of the firms; both production capabilities spanning both countries, and integrating worldwide market demands, BOE is emerging as a strategic player in China with the latest 5th generation production line and new product development capabilities.

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# Some Observations from Sep 2009

#### • What downturn?

- rapid return to fast growth....
- data from Zhejiang +3% (q1), +9% (q2)
- Long term planning by the state
  - sector road-maps that set out priorities through to 2050
  - · Serious about 'green manufacturing'
- 'Open Manufacturing'
  - 'Shanzhai' model driving innovation in electronics
  - Fragmentation of manufacturing, rapid 'unofficial' prototyping
  - Loosening of control by the established players

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# Forward Research Activity

- · Develop value chain mapping and analysis methodology
  - Pilot studies on 'typical' sub-sector, or complex firm supply network to:
  - demonstrate style/content of outputs, inform realistic scope and schedule
- Pursue further studies of selected sectors ensuring where possible:
  - quantitative understanding of tier structure and dynamics
  - engagement continuing if possible of key 'actors'
  - · identification of generic and sector/firm specific issues and challenges
- · Publication of maps to inform industry and policymakers
  - track industry dynamics and emergence

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